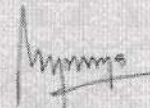


Dated : 08/07/2021

1. Registration Number : **L-105253/2021**
 2. Name, address and nationality of the applicant : SANTOSH DEEMED TO BE UNIVERSITY , GHAZIABAD, UTTAR PRADESH-201009
INDIAN
 3. Nature of the applicant's interest in the copyright of the work : OWNER
 4. Class and description of the work : LITERARY/ DRAMATIC WORK
 5. Title of the work : ETHICAL AND WORK CULTURE (EWC)SCORING SCALE
 6. Language of the work : ENGLISH
 7. Name, address and nationality of the author and if the author is deceased, date of his decease : 1.DR JUHI AGGARWAL,2.DR.ABHISHEK PATHRE,3.DR SWATI SINGH,4.DR. ASHUTOSH RAWAT,5.DR. JYOTI BATRA , SANTOSH DEEMED TO BE UNIVERSITY, GHAZIABAD, UTTAR PRADESH-201009
INDIAN
 8. Whether the work is published or unpublished : UNPUBLISHED
 9. Year and country of first publication and name, address and nationality of the publisher : N.A.
 10. Years and countries of subsequent publications, if any, and names, addresses and nationalities of the publishers : N.A.
 11. Names, addresses and nationalities of the owners of various rights comprising the copyright in the work and the extent of rights held by each, together with particulars of assignments and licences, if any : SANTOSH DEEMED TO BE UNIVERSITY , GHAZIABAD, UTTAR PRADESH-201009
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 13. If the work is an 'Artistic work', the location of the original work, including name, address and nationality of the person in possession of the work. (In the case of an architectural work, the year of completion of the work should also be shown). : N.A.
 14. If the work is an 'Artistic work' which is used or capable of being used in relation to any goods or services, the application should include a certification from the Registrar of Trade Marks in terms of the provision to Sub-Section (l) of Section 45 of the Copyright Act, 1957 : N.A.
 15. If the work is an 'Artistic work', whether it is registered under the Designs Act 2000 if yes give details. : N.A.
 16. If the work is an 'Artistic work', capable of being registered as a design under the Designs Act 2000, whether it has been applied to an article through an industrial process and ,if yes ,the number of times it is reproduced. : N.A.
 17. Remarks, if any :
- Diary Number : 3249/2021-CO/L
Date of Application : 09/02/2021
Date of Receipt : 09/02/2021



DEPUTY REGISTRAR OF COPYRIGHTS



TITLE: ETHICAL AND WORK CULTURE (EWC) SCORING SCALE

AUTHORS: DR JUHI AGGARWAL, DR. ABHISHEK PATHRE, DR SWATI SINGH,

DR ASHUTOSH RAWAT & DR. JYOTI BATRA

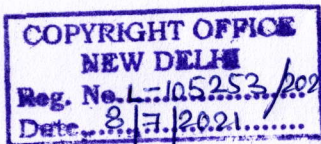
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GHAZIABAD, UTTAR PRADESH- 201009

The EAWS SCORING SCALE will:

- Promote a Medical Lab Technician's recognition of the professional conduct expectations of management for diagnostic laboratory practice.
- Represent the minimum standards of professional behavior and ethical conduct as expected of all Medical Lab Technician towards patients, patient attendants and co-workers.
- Apply to Medical Lab Technician's at all times in all dimensions of professional and personal conduct, including technical and non-technical fields such as education, administration, quality assurance, and research.
- Legislation, regulations, bylaws, Code of Ethics, Standards of Practice and practice guidelines collectively establish a framework for the practice of ethical and safe medical laboratory technology.

The scoring scale will help the healthcare system for better understanding of the technical and aptitude related issues in medical diagnostic field.



उप पंजीयन अधिकारी प्रतिलिपि अधिकार
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QUESTIONNAIRE:

1. Do you maintain privacy and etiquettes while addressing female patients/attendants?
 - a. Always
 - b. Sometimes
 - c. Never/ I don't know

2. Do you follow proper dress code while on duty?
 - a. Always
 - b. Sometimes
 - c. Never/ I don't know

3. Do you follow Universal Safety Precautions?
 - a. Always
 - b. Sometimes
 - c. Never/I don't know

4. Do you follow the order of draw for sample collection?
 - a. Always
 - b. Sometimes
 - c. Never/ I don't know

5. Do you maintain the confidentiality of the patient details/ reports?
 - a. Always
 - b. Sometimes
 - c. Never/ I don't know

6. Do you take patient's consent before sampling?
 - a. Always
 - b. Sometimes
 - c. Never/I don't know

7. Do you follow professional decorum with colleagues, consultants and other paramedical staff?
 - a. Always
 - b. Sometimes
 - c. Never/ I don't know

8. Do you give post phlebotomy instructions?
 - a. Always
 - b. Sometimes
 - c. Never/ I don't know

9. Biomedical waste should be segregated at the source of generation?
 - a. Always
 - b. Sometimes
 - c. Never/I don't know

10. Do you feel confident in taking samples for pediatric patients?
 - a. Always
 - b. Sometimes
 - c. Never/ I don't know

11. Do you feel confident in taking samples for geriatric patients?
 - a. Always
 - b. Sometimes
 - c. Never/ I don't know

12. Is sample rejection criteria followed?
 - a. Always
 - b. Sometimes
 - c. Never/ I don't know

13. Turnaround time is an essential quality indicator?
 - a. Always
 - b. Sometimes
 - c. Never/I don't know

14. Laboratory should have sample storage policy?
 - a. Always
 - b. Sometimes
 - c. Never/ I don't know

15. Do you think it is essential to store the laboratory records?
 - a. Always
 - b. Sometimes
 - c. Never/I don't know

16. Reports should be signed by authorized signatory before dispatch?
 - a. Always
 - b. Sometimes
 - c. Never/I don't know

17. Reagents should be used before the date of expiry?
 - a. Always
 - b. Sometimes
 - c. Never/d. I don't know

18. Do you participate actively in training programs?
 - a. Always
 - b. Sometimes
 - c. Never/I don't know

19. Inventory management is important part of quality management system?
- a. Always
 - b. Sometimes
 - c. Never I don't know
20. EQAS helps in quality improvement?
- a. Always
 - b. Sometimes
 - c. Never/I don't know

Marks Distribution:

Option A = 2 marks

Option B = 1 Mark

Option C = 0

SCORE CARD:

SCORE	Percentage	GRADING
31-40	> 75%	Excellent
23-30	56-75 %	Good
15-22	35-55%	Average
< 14	< 35%	Poor

Grading	INFERENCE
EXCELLENT	Person should continue with general laboratory practices and will be appointed as master trainer under supervision of laboratory director for next 4 months. Advised to participate in advanced training program.
GOOD	Appreciable efforts. Person is advised to go to the laboratory policies and procedures and encourage to participate in special training program.
AVERAGE	Lots of scope for improvement. Person is advised to go through laboratory policies and procedures thoroughly and undergo routine and special training program regularly.
POOR	Person should retrain and reassess every-month.

The above assessment and scoring scale executed every 4 monthly will serve as important tool in continuous quality improvement and will help achieving quality assurance goals of the laboratory and of the institute as well.

Place ...Ghaziabad

Dated. 04-02-2021.

Santosh Deemed to be University



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