

**MEMORANDUM OF UNDERSTANDING**

**BETWEEN**

**BLOOD BANK, SANTOSH MEDICAL AND DENTAL COLLEGE  
HOSPITALS**

**(Reg No. 05/SC/P of 2001)**

**SANTOSH DEEMED TO BE UNIVERSITY, GHAZIABAD,  
NCR DELHI**

**AND**

**LIFE LINE BLOOD BANK**

**(Reg No. 2004-07. UP/B&BP)**

**(A UNIT OF "JIVAN DAYINI CHARITABLE TRUST" REGISTERED)  
GHAZIABAD, UTTAR PRADESH**

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**BLOOD BANK, SANTOSH MEDICAL AND DENTAL COLLEGE**  
**HOSPITALS,**  
**SANTOSH DEEMED TO BE UNIVERSITY, GHAZIABAD, NCR DELHI**  
**AND**  
**LIFE LINE BLOOD BANK**  
**GHAZIABAD, UTTAR PRADESH**

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**1 Duration**

From 03/11/2020 until terminated by either party (agreement to be reviewed annually).

**2 Service Objectives**

The objective of this Agreement is to secure alternative equipment for Blood Bank Santosh Medical and Dental College Hospitals and related services to a level that satisfies the requirements of the Blood Safety and Quality Regulations.

**3 Services to be covered**

The main elements of the services to be covered by this agreement are:

- Provision of Alternative equipment in case of any eventuality.  
In case of break down of any equipment/eventuality, Blood Bank Santosh Medical and Dental College Hospital can utilize the services and equipment of Life Line Blood Bank. Blood Bank can utilize facility for any testing purpose, component separation or storage.

In case of break down of any equipment/eventuality, Life Line Blood Bank can utilize the services and equipment of Blood Bank, Santosh Medical and Dental College Hospitals. Blood Bank can utilize facility for any testing purpose, component separation or storage.

**3 Location**

Santosh Hospital Blood Banking services are provided from the Room no 222, second floor of Santosh Hospital, Ghaziabad. Life Line Blood bank is located at III-B / 2 Nehru Nagar, Ghaziabad. Both the blood bank operates in compliance with the Blood Safety and Quality Regulations.

**4 Quality Management Specification**

The originating Blood Bank undertakes to ensure that all blood and blood components will be accompanied by appropriate documentation and will be transported in a validated manner which ensures that the blood remain within specification throughout the transport period and until they are transferred to controlled temperature storage.

The supplying and receiving Blood Banks will adhere to the quality system for blood banks as required by the Drug and Cosmetic act. Where relevant, the following particulars will apply:

- There are standard operating procedures for the storage, and transport of blood and blood components within both the Blood Banks.
- Blood components will be transported in accordance with the Regional/National Transfer Policy.
- "Cold chain" procedures, supported by documentary evidence, ensure specified temperatures and storage conditions are satisfactorily maintained at all times.
- Staff receive appropriate and regularly updated training in all of the above activities and appropriate records of this training are kept.

## 5 **Traceability**

It is essential that there is complete traceability for all units transferred.

Full records will be maintained of the transfer and return of all components and there will be a documented process in place to confirm the member of staff who transported and received the components.

The originating Blood bank will be responsible for full final traceability of units transferred to the other Blood Bank. At the time of transfer the originating Blood Bank will record that the units have been transferred. One trained technician will accompany. Technician accompanying the blood will be responsible for appropriate use of equipment and processing of components/testing, with permission and in presence of the staff of other Blood Bank where the facilities are being used.

## 6 **Transport**

Originating Blood Bank will be responsible for providing transport required for all products and will be responsible for all units in transit until their arrival at the receiving hospital has been documented.

## 7 **Charging**

THAT there shall be "No" financial commitments / obligations by both the parties for extending their mutual support and consent

## 9 **Compliance**

The originating blood bank will wish to assure themselves that the procedures and practices within the receiving blood bank satisfy the requirements of this Agreement.

## 10 **Remedies for Non-Performance**

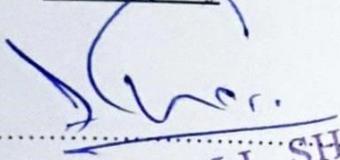
In the event of either party not performing according to the agreed terms of this Technical Agreement, the following procedures will apply: -

- Where one party considers that the other party has failed to meet its obligations, that party will initiate a meeting with the other within four weeks.
- Following the meeting, the party which has not performed adequately will be given four weeks to resolve the issue, to the satisfaction of the other party. There will be joint discussion between both parties to reach a mutually acceptable outcome.
- Where non-performance has not been rectified within the agreed timescale, the non-performance can be taken through identified performance management arrangements. The local Hospital Transfusion Committee will be informed and the Chair of that committee will ensure the issue is resolved in an acceptable timescale. Where this is not achieved the HTC Chair will escalate the matter as appropriate.

IN THE WITNESS WHEREOF, THE UNDERSIGNED DULY AUTHORIZED BY THE CONCERNED INSTITUTION, HAVE SIGNED THIS MOU IN THE PRESENCE OF:

Second party

Signature: .....



Name

: Dr. H. L. Sharma

Designation : Medical Officer In-charge  
Life Line Blood Bank

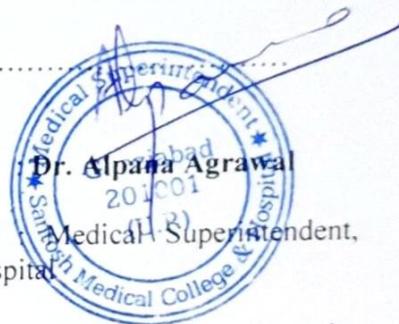
On behalf of Life Line Blood Bank (A unit of  
Jivan Dayini Charitable Trust)

E-mail ID: drhls78@gmail.com

Contact No.: +919312400576

First party

Signature: .....



Name

: Dr. Alpana Agrawal

Designation : Medical Superintendent,  
Santosh Hospital

On behalf of Santosh Deemed to be  
University, Ghaziabad, NCR Delhi.

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Contact No.: +91 9811191935